



## **Cybersoft Selects Technology Partner for Title Insurance Outsourcing Market**

*Business Process Outsourcing Company Uses  
CentRealTech's One Click System for Title Production Process*

**SAN FRANCISCO, Calif. – March 18, 2009** – Cybersoft, Inc., an established Business Process Outsourcing (“BPO”) provider to many strategic industries, announced today that it has selected CentRealTech, Inc. as its technology partner to provide Cybersoft with a significant advantage in their Best Shore Methodology for outsourcing to the Title Insurance Industry. Cybersoft is using the One Click System from CentRealTech as the key technology component to their onshore/offshore title production offering. Cybersoft has also taken advantage of the deep title industry experience provided by CentRealTech for training and support of Cybersoft’s experienced and well educated BPO staff.

The combination of the resources within Cybersoft, along with the continuing support of CentRealTech as their title industry expert, will allow Cybersoft to provide more than just a very capable solution to the title industry; it will allow Cybersoft to far exceed their customers’ expectations. “We have found that the One Click System is very easy to use and its feature set is so robust that processing title products quickly and effectively has become second nature for our staff,” said Dan Guerrero, President and CEO of Cybersoft. “The wealth of experience that CentRealTech has brought to the process, along with its excellent training and support has certainly been a huge benefit to Cybersoft – one that we will continue to take advantage of as part of our Best Shore Methodology.”

CentRealTech’s One Click System is the only single seat, automated offering for the Title Production Process, that is available today as a Software as a Service application, accessed using any web browser. The application makes it easy for the user to automatically retrieve pertinent documents, maps, and assessment information within minutes. Search files may be submitted individually or in large batches, and every file is "simultaneously" processed, rather than sequentially. With the One Click System, the user can generate title products in a matter of minutes that are ready for final review by the appropriate title company personnel.



“We are very proud that Cybersoft has selected our system as their technology solution for their Title Industry offering. Cybersoft is a world class organization and a leading BPO provider,” said Robert Matanane, President and CEO of CentRealTech. “We were very impressed by the depth of experience their staff commands and how quickly they captured the base of knowledge required to quickly and accurately process title transactions using our system. The title production process requires a very unique skill set and level of experience – Cybersoft’s staff has what it takes.”

Cybersoft has been providing their outsourcing expertise for over 20 years utilizing evolving technologies and human resources that specialize in assuming complex processes and tasks for customers. Cybersoft has more than one thousand full time college educated, English speaking employees. Cybersoft has supplemented their highly motivated pool of talent with a CentRealTech technology and consulting relationship to ensure that a Best Shore solution is provided to their new Title Insurance Industry customers.

#### **About Cybersoft**

Cybersoft, Inc. is a Business Process Outsourcing company that utilizes Best Shore Methodology to provide services to many strategic industries, including Title Insurance, Legal, Health Care, Property Insurance, and others. Cybersoft leverages their key resources to provide appropriate solutions to their customers that maximize cost savings, deliver excellent services and products, and ensure overall best performance. Cybersoft is a privately held company headquartered in San Francisco, CA with operations in Manila and Beijing that specializes in providing Best Shore Services - not just offshore services.

#### **COMPANY CONTACT**

Dan Guerrero  
Cybersoft, Inc.  
415-648-2539  
dan@cybersoftbpo.com  
[www.cybersoftbpo.com](http://www.cybersoftbpo.com)