



Outsourcing firm selects title production provider

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Cybersoft, a business process outsourcing provider, will utilize CentRealTech's One Click System as the key technology component for its onshore/offshore title production offering.

"We have found that the One Click System is very easy to use and its feature set is so robust that processing title products quickly and effectively has become second nature for our staff," said **Dan Guerrero**, president and CEO of Cybersoft. "The wealth of experience that CentRealTech has brought to the process, along with its excellent training and support has certainly been a huge benefit to Cybersoft."

With the One Click System, search files may be submitted individually or in large batches, and every file is "simultaneously" processed, rather than sequentially, according to CentRealTech. The user can generate title products in a matter of minutes that are ready for final review by the appropriate title company personnel.

"We are very proud that Cybersoft has selected our system as their technology solution for their Title Industry offering. Cybersoft is a world class organization and a leading BPO provider," said **Robert Matanane**, president and CEO of CentRealTech. "We were very impressed by the depth of experience their staff commands and how quickly they captured the base of knowledge required to quickly and accurately process title transactions using our system. The title production process requires a very unique skill set and level of experience — Cybersoft's staff has what it takes."

Cybersoft has provided outsourcing capabilities for more than 20 years utilizing technologies and human resources that specialize in assuming complex processes and tasks for customers. Cybersoft has more than 1,000 full-time employees